

FIRST THOUGHT TRAINING

PROFESSIONAL - MOTIVATIONAL - DELIVERY

Will deliver the following course as detailed below:

Future Proofing Healthcare- Integrating AI and Emotional Intelligence

Date:	**28th January 2027**
Location:	**Virtual Delivery Via Zoom**
CPD Hours:	**6**
Times:	**9:00am-4:00pm**
Facilitator:	**Robin Hills**

CPD MEMBER
The CPD Certification Service
Collective Mark

In recent years Artificial Intelligence (AI) has revolutionised many industries, including healthcare. When used appropriately, AI can improve efficiency and contribute to better clinical outcomes. However, with the NHS being so heavily focused on meeting targets and performance, it is essential to both acknowledge and remember the importance of emotional intelligence and human emotions when treating patients.

This one-day training course will explore how AI can be utilised alongside emotional intelligence to enhance the efficiency, accuracy, and overall quality of medical care.

Participants will gain an understanding of AI technologies, their applications in healthcare, and practical strategies for integrating AI into their professional practice, whilst exploring how emotional intelligence needs to work alongside AI to futureproof the healthcare system.

Learning Outcomes:: At the end of this programme, the delegate can:

- Understand the fundamentals of AI and its relevance to the medical field.
- Identify various AI applications within Healthcare
- Address ethical and legal considerations related to AI In healthcare
- Evaluate the benefits and limitations of AI within healthcare
- Explain the relationship between AI and Emotional intelligence
- Identify how to effectively use emotional information in different work scenarios

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The programme Includes:

- Introduction to the course, Review Learning outcomes and personal objectives
- Real-world examples and case studies demonstrating AI applications in diverse medical scenarios.
- A practical guide to understanding the synergy between AI and emotional intelligence in patient care.
- Techniques to maintain human connection and empathy in AI-enhanced interactions.
- Interactive group discussions for brainstorming and collaborative problem-solving to support peer learning around emotional intelligence and AI.

To book your place on this course please contact: d.garrod-smith@nhs.net